

# Guadalupe Regional Medical Center

## Student/Intern Orientation Quiz

I attest to reading the Student/Intern Orientation Handbook in its entirety:

Name:\_\_\_\_\_ Date:\_\_\_\_\_

1. \_\_\_\_\_ Guadalupe Regional Medical Center's values include: Compassion, Excellence, Teamwork, Enthusiasm and\_\_\_\_\_.
  - a) Determination
  - b) Direction
  - c) Dedication
2. \_\_\_\_\_ True or False — It is okay to talk about patients as long as you do not mention their name.
3. \_\_\_\_\_ True or False — A student's privileges at GRMC can be terminated should they chose to park in the unauthorized parking areas: spaces in front of the medical center, adjacent to the medical center, or those with painted descriptors or yellow dots.
4. \_\_\_\_\_ True or False — Your school student badge is the only ID badge you need to wear at GRMC.
5. \_\_\_\_\_ True or False — You must notify your supervisor/preceptor prior to leaving your work area.
6. \_\_\_\_\_ There is a patient who has stopped breathing and you need to call for help—what telephone number do you dial?
  - a) 911
  - b) 0
  - c) 222
  - d) HELP or 4357
7. \_\_\_\_\_ What do you say when you call?
  - a) Send help to \_\_\_\_\_location
  - b) Code Blue to \_\_\_\_\_ location
  - c) Patient Down to\_\_\_\_\_ location

8. \_\_\_\_\_ If you need to find the SDS (Safety Data Sheets) to know more about a chemical you will be using, where would you look?
- a) The Department Manager's office
  - b) The hospital library
  - c) The intranet
9. Match the following codes:
- |                         |               |
|-------------------------|---------------|
| _____ Infant Abduction  | a. Code Blue  |
| _____ Combative Patient | b. Code Pink  |
| _____ Fire              | c. Code Green |
| _____ Medical Emergency | d. Code Red   |
10. \_\_\_\_\_ True or False — When responding to a fire the acronym RACE stands for RESCUE, ALARM, CONTAIN, and EXTINGUISH.
11. \_\_\_\_\_ True or False — When using a fire extinguisher you should aim at the top of the fire and work your way down to the bottom.
12. \_\_\_\_\_ True or False — Back injuries are usually caused by ongoing incorrect habits, not a particular incident.
13. \_\_\_\_\_ True or False — GRMC has assistive devices for lifting patients, but it would be correct to get two or three people to help you with a total lift patient.
14. \_\_\_\_\_ True or False — GRMC adheres to compliance and states you should report any fraud or abuse and provides the contact information.
15. \_\_\_\_\_ GRMC provides a work environment free of discriminatory intimidation based on:
- a) Gender
  - b) Sexual orientation
  - c) Race
  - d) Color
  - e) All of the above plus religion, national origin, age, disability, or veteran status

16. \_\_\_\_\_ HIPPA

- a) Mandates standards and guidelines for securing computerized information
- b) Regulations that protect all medical and financial information
- c) Regulation on accessing and by whom
- d) All of the above

17. \_\_\_\_\_ What does AIDET stand for?

- a) Always introduce, dedicated excellence, thank-you
- b) Ask, inquire, direct, establish, trust
- c) Acknowledge, introduce, duration, explanation, thank-you

18. What is one of the habits of VERY GOOD customer service? \_\_\_\_\_

19. \_\_\_\_\_ Which of the following groups do not need age specific care:

- a) Infants
- b) Adults
- c) Children
- d) Adolescents
- e) Older adults

20. \_\_\_\_\_ Culturally competent health care providers are aware of their own bias and have developed attitudes reflecting:

- a) An honest respect for cultural perspectives and practices that are not like their own.
- b) An appreciation for cultural competence and the importance in providing effective health care.
- c) a & b

21 \_\_\_\_\_ Which department at GRMC is available to assist health care providers in providing for the patient's spiritual needs.

- a) House Supervisor
- b) Human Resources
- c) Pastoral Care
- d) None of the above

22. \_\_\_\_\_ True or False — Discharge planning begins at the time a patient is admitted and is coordinated by the Case Management Department.

23. \_\_\_\_\_ What is the best way to prevent the spread of and reduce infection?
- a) Use alcohol on all the surfaces
  - b) Wearing gloves
  - c) Proper hand hygiene at the proper times
24. \_\_\_\_\_ True or False — If I have a blood-borne pathogen exposure it is okay to wait until the end of the day to report the exposure.
25. \_\_\_\_\_ Which of the following are ways to have a blood-borne pathogen exposure:
- a) Breathing the air in a patient's room
  - b) A contaminated sharp punctures your skin
  - c) Blood or body fluids splash on your broken skin
  - d) Touching the patient's clean intact skin
  - e) Blood or body fluids splash into the mucous membranes of your eyes, nose, or mouth
  - f) b, c, e
  - g) All of the above
26. \_\_\_\_\_ True or False — It is your responsibility to wear the appropriate PPE to prevent a blood-borne pathogen exposure.
27. \_\_\_\_\_ True or False — Standard precautions means you do not have to worry about the person's blood or body fluids, so do not use PPE because it may be embarrassing for the person.
28. Match the following:
- |                |   |
|----------------|---|
| _____ Airborne | a) Infectious agents easily transmitted by direct patient contact and with items in the patient's environment   |
| _____ Contact  | b) Infectious agents transmitted by large particle droplets, usually within 3 feet of the patient               |
| _____ Droplet  | c) Infectious agents that can be transmitted by airborne particles that can be widely dispersed by air currents |
29. \_\_\_\_\_ True or False — It is not necessary to wash your hands after you remove your gloves.

30. \_\_\_\_\_ How do you perform good hand hygiene?
- a) Scrub with a brush and alcohol for 15 seconds
  - b) Use hand sanitizer and rub your hands covering all surfaces until they are dry
  - c) Dip your hands in bleach water
  - d) Wash hands with soap and warm water at least 15-20 seconds covering all surfaces, rinse with warm water, dry thoroughly. Use paper towel to turn off faucet
  - e) None of the above
  - f) All of the above
  - g) b and d
31. \_\_\_\_\_ True or False — One of the PATIENT RIGHTS is to know the name and professional status of care givers providing service to you.
32. \_\_\_\_\_ True or False — To have their personal, cultural, and spiritual values and beliefs considered when treatment decisions are made is one of the PATIENT RIGHTS.
33. \_\_\_\_\_ True or False — The patients do not have to follow the hospital's rules and regulations and can treat the staff and other patients any way they want.
34. \_\_\_\_\_ True or False — There is no such thing as Patient Safety Goals.
35. \_\_\_\_\_ What are indicators that GRMC collects information on for Core Measures?
- a) Sentinel events
  - b) Acute Myocardial Infarction
  - c) Suicides
  - d) Pneumonia
  - e) Congestive Heart Failure
  - f) Surgical Care Improvement Project
  - g) All of the above
  - h) b,d,e,f
  - i) a,b,c,d
36. \_\_\_\_\_ True or False — When a patient is not cooperative restraints can be initiated immediately without trying other alternative treatments and does not require a physician's order.
37. \_\_\_\_\_ Yes or No — Does GRMC have a policy on Restraints?
38. \_\_\_\_\_ True or False — As a student, it is okay to attempt a procedure or care without previous education, instruction, experience or without reviewing GRMC's policies and protocols because you are learning.